

November 20, 1990

Mr. Thomas V. Yarnall, Jr. Education Technology Princeton, NJ

Dear Tom:

It is my pleasure to tell you that you have been granted an Achievement Award for professional excellence.

The dedicated effort you have displayed is a credit to you personally, and the unit takes pleasure in recognizing you for the following achievement:

A major thrust of Internal Education and Development is to provide computer based training to the field. The length of time and resources are major concerns in the development of CBTs.

You were instrumental in meeting the goal of developing "challenge CBTs" for OSI, TCP/IP, and SNA by the end of 1990. Your assistance through direction, example, diagnosis and correction, and participation in development was key to completing the CBTs. Your enthusiastic, helpful attitude was appreciated by the team.

Through your teamwork and extra effort, the field will have three more CBTs by January 1991..

A copy of this commendation will become a permanent part of your personnel file. You also will receive an award of \$150 in further recognition of your achievement and its contribution to the Company's success. Applicable taxes will be deducted from the amount of the award.

The Communications and Networking management team extend our congratulations and appreciation.

C. Prijest, Manager mmunications & Networking A. Deutsch, Director V Communications & Networking